

SUNRISE Diamond Beach Resort – Minimum Requirements Formula Winter 2018 - 2019

<b>Resorts Name</b>	<b>SUNRISE Diamond Beach Resort - Select -</b>
<b>Added Values</b>	All Inclusive Service starts upon arrival at the resort until pick-up from the resort
<b>Beverages</b>	All beverages: hot, cold, local alcoholic and non-alcoholic ( <i>Special selection of some local wines, imported wines, sparkling wines and international alcoholic beverages, chargeable</i> ) Minimum one outlet open 24/7 (Between 00:00 – 10:00 am all alcoholic and non-alcoholic beverages, chargeable except for: Hot drinks (coffee, tea and hot chocolate) and water available 24/7 (free of charge)
<b>Breakfast</b> 07:00 – 10:30  <b>Late breakfast</b> 10:30 – 11:00 (free of charge)  <b>Early continental breakfast</b>	Breakfast includes coffee, tea and juice, seasonal freshly squeezed juices (chargeable) <ul style="list-style-type: none"> <li>• <b>Half Moon</b> International Restaurant</li> <li>• <b>Lobby Bar</b> (Free for all guests)</li> <li>• Available upon request (free of charge)</li> </ul>
<b>Lunch</b> 13:00 – 15:00	<ul style="list-style-type: none"> <li>• <b>Half Moon</b> Restaurant &amp; <b>Basilico</b> Italian Restaurant</li> </ul>
<b>Dinner</b> 18:30 – 21:30	<ul style="list-style-type: none"> <li>• <b>Half Moon</b> International Restaurant (buffet)</li> <li>• <b>Gamila Oriental</b> Restaurant (à la carte)</li> <li>• <b>Basilico Italian</b> Restaurant (buffet)</li> <li>• <b>Manohar Indian</b> Restaurants (à la carte, free of charge), some special items (chargeable)</li> </ul> <p>Dinner at à la carte upon prior reservation and as per availability – unlimited;</p> <p>“Roots Diet &amp; Light” concept – serving 5 different diets: Vegetarian, Vegan, Gluten-, Lactose Free &amp; Low Fat dishes for dinner, with prior reservation, in all à la carte restaurants (free of charge);</p> <p>Christmas and New Year Gala Dinner with upgrade buffet of the Main restaurant &amp; a-la-carte restaurants and special entertainment (to be defined later)</p> <p>6th of January Special Dinner (compulsory for East Market) – with an upgrade dinner and special entertainment</p>

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<p><b>Late Dinner &amp; Midnight Snack</b> 22:30 - 01:00</p>	<ul style="list-style-type: none"> <li>• <a href="#">Basilico Restaurant</a>; Free of charge</li> </ul>
<p><b>Snacks</b> 12:00 – 17:00</p>	<ul style="list-style-type: none"> <li>• <a href="#">Gamila Beach</a> Restaurant Ice-cream included</li> </ul> <p>Special snack menu (e.g. same as room service menu) available at the lobby bar (chargeable) – 24/7</p>
<p><b>Tea Time</b> 15:00 – 17:00</p>	<ul style="list-style-type: none"> <li>• Lobby Bar &amp; <a href="#">Gamila Beach Bar</a></li> </ul>
<p><b>Breakfast &amp; Lunch Bags</b></p>	<p>Breakfast and Lunch Bags available upon request from the tour leader for excursions, minimum 24 hours in advance</p>
<p><b>Pool &amp; Beach Bars</b> 10:00 – 17:00</p>	<ul style="list-style-type: none"> <li>• <a href="#">Gamila Beach Bar</a></li> <li>• <a href="#">Relax Pool Bar</a></li> <li>• <a href="#">Family Pool Bar</a></li> <li>• <a href="#">Oasis Pool Bar</a></li> <li>• <a href="#">Aqua Pool Bar</a></li> </ul>
<p><b>Shisha Café</b> 16:00 – 01:00</p>	<p>All beverages and shisha (chargeable)</p> <ul style="list-style-type: none"> <li>• <a href="#">The Shisha Café</a></li> </ul>
<p><b>Minibar</b></p>	<p>Filled upon arrival and refilled each 7th day with a selection of soft drinks (min. 3 cans – e.g. 1 Cola/Pepsi, 1 Fanta/Mirinda, 1Sprite/7up) Daily 1 small bottle of water per person – complimentary in the room; Other items (chargeable)</p>
<p><b>Tea &amp; Coffee Facilities</b></p>	<p>Tea &amp; coffee making facilities complimentary in the room</p>
<p><b>Spa &amp; Wellness</b></p>	<p>Complimentary Spa credit voucher and Beauty Centre credit voucher (Age:16+) with prior reservation, non-transferable); voucher per room. Sauna, Steam Bath, (chargeable), Age:16+, with prior reservation Gym (free of charge) (Age:16+) Personal Trainer with special programs available (chargeable)</p>

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<p><b>Sports &amp; Activities</b></p>	<ul style="list-style-type: none"> <li>• Tennis Court, – with prior reservation and subject to availability: daytime, including equipment (free of charge) only flood light in the evenings (chargeable)</li> <li>• Table Tennis</li> <li>• Darts</li> <li>• Body &amp; soul sports (e.g. yoga, meditation)</li> <li>• Billiard: Age 16+ (free of charge)</li> <li>• Aqua-aerobics</li> <li>• Aqua Park with 8 Slides</li> <li>• Beach Volleyball</li> <li>• Boccia</li> <li>• Aerobics</li> <li>• Water polo</li> <li>• International Diving Centre</li> <li>• Aqua Centre</li> <li>• Introduction trial dive in the pool complimentary</li> </ul>
<p><b>Entertainment</b></p>	<ul style="list-style-type: none"> <li>• Daily evening entertainment show, amphitheatre</li> <li>• Live music</li> <li>• Pub/Club with DJ from 23:00 till midnight (inclusive until Midnight - after 00:000 drinks chargeable)</li> <li>• Weekly fruit festivals &amp; nationality gathering nights</li> </ul>
<p><b>Wi-Fi service</b></p>	<p><b>Wi-Fi</b> Connection in some selected areas (free of charge)</p>
<p><b>Kids Club</b></p>	<p>SUNRISE Kids Planet Concept, daily for children (Age: 3-12)</p> <ul style="list-style-type: none"> <li>• Kids Club, playground, daily kids disco, daily educational, entertaining sports &amp; activities,</li> <li>• Kids Planet food corner</li> <li>• Kids aqua park</li> <li>• Baby-sitting service available (chargeable)</li> </ul>
<p><b>Other Services</b></p>	<ul style="list-style-type: none"> <li>• Clinic, 24/7, (chargeable)</li> <li>• Laundry &amp; dry cleaning service (chargeable)</li> <li>• Room Service (24 Hours) (chargeable)</li> <li>• ATM machine</li> <li>• Gift/souvenir &amp; jewellery shops</li> <li>• Free parking</li> <li>• 24/7 front desk</li> <li>• Concierge</li> <li>• Multilingual staff</li> <li>• Guest service centre</li> <li>• Limousine service</li> <li>• Conference rooms &amp; facilities</li> </ul>
<p><b>Comments</b></p>	<p>Use of Bracelets</p>

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Quality Manager

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General Manager

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Director of Sales & Marketing