



HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

NAME OF THE HOTEL
NATIONAL CATEGORY
ADDRESS
TELEPHONE
TELEFAX
WEB SITE
E – MAIL
HOTEL MANAGER
SALES & MARKETING MANAGER
PENSION TYPE
YEAR OF CONSTRUCTION
SERVICE PERIOD
LANGUAGES
SYSTEMS & CERTIFICATIONS

: SUENO HOTELS BEACH SIDE
: Official 5 Star
: Selimiye Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA
: +90 242 744 10 00 (pbx)
: +90 242 744 10 31
: www.sueno.com.tr
: info@sueno.com.tr
:
: Mr. Kadir EĞİN
: Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 31 March)
: June 2006
: All Year round
: Turkish, English, German, Russian
: Quality Management System ISO 9001
: Environmental Management System ISO 14001
: Food Safety Management System ISO 22000
: OHSAS Management System ISO 18001
: Customer satisfaction – Complaints Management System ISO 10002
: Green Key
: Green Star
: Blue Flag

DISTANCE TO THE AIRPORT	: Antalya (AYT)	60 km
TRANSFER TIME	: About 45 Minutes	
DISTANCE TO THE NEAREST CITY	: Antalya	70 km
DOWNTOWN, SHOPPING AND	: Manavgat	5 km
NEAREST HOSPITAL	: Side	1 km
DISTANCE TO THE	: Perge	75 km
HISTORICAL PLACES	: Termessos	95 km
	: Phaselis	150 km
	: Myra	250 km
	: Aspendos	30 km
	: Side	1 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY

: A Resort Hotel built on a territory of 130.000 m² as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors and the villas are built around a 2.800 m² swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.

PLACE OF THE BEACH

: Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach. Pier (from 10 May), Planet Beach Club, sunbeds and umbrellas are available for Guests.

WELCOME & FAREWELL

Welcome and farewell of Guests with several Snacks and beverages.
Welcome of guest with cold towels (according to the season).
Personel accompanying for VIP's and Guests from Villas to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Providing drinks to adults and children during the check-in.
Indoor and Outdoor Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m ²	Room View		Room sections									Floor		Bath			
				Lat.	Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub	
Standart Room	OSTD	495	31	X		X	1	1				1			1	2+1	X	X		1
Family Room	OFAM	95	43	X		X	2	2				1			1	3+1	X	X		1
Suite Room	OSUI	7	91	X			2	1	1			1	1		1	3+1	X	X		1
Handicapped Room	OSTD	8	31			X	1	1				1			1	2+1	X	X	1	
King Suite	KSUI	1	173	X			2	1	1			1	1		1	3+1	X	X		1
Villa Standart Room	GLS	134	31			X	1	1		1	1				1	2+1		X	1	1
Villa Family Room	GLFM	20	54			X	2	2		1	1				1	3+1		X	1	1

Villa rooms are behind the main building and are distributed in 13 blocks. These rooms are located on the ground floor or in the 1st floor. These rooms are available some with pool or garden views.

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	X	X	X	X	X	X	X
Hot Setup (Tea & Coffee)		X					X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

HONEYMOONERS

Up-grade upon availability to higher room category.
Fresh Flower arrangement at the room.
Fruit basket and a bottle of sparkling wine in the room.
First morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).
A complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service. (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).
%25 discount by massages at the SPA Center.
Honeymoon room decoration (Roses, slippers, bathrobes etc.).

FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m ²				
Main Lobby	Lobby	24 hours		4.087		X		
Reception	Lobby	24 hours				X		
Luggage carrier	Lobby	24 hours				X		
Guest Relation	Lobby	08:30	00:00			X		
Cinema	Ground Floor	15:00	22:30	171	130 Person	X		2 times a day
Amusement Park	Outside	20:00	00:00	2.922			X	Outside (depend on weather conditions)
Amphitheater	Outside	20:30	22:30	1.649	1.500 person	X		Outside
Entertainment Center	Ground Floor	10:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	9 Shops
SPA Center	Ground Floor	08:00	21:00	900		X		Treatments with charge
VIP Spa Center	Ground Floor	08:00	21:00	200			X	Facility and Treatments with charge
Fitness Center	Ground Floor	08:00	21:00	200		X		
Meeting Rooms	Lobby & Ground Floor						X	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00	17:30	120		X		Winter Indoor
Lollipop Kids Club	Outside	10:00	00:00	330		X		Summer outdoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Planet Beach Club Pavillon	Beach	09:00	18:00		12 Pavillon		X	with Service
Pier	Beach	09:30	19:00	1.664		X		(from 10 May) with Bar
Aquapark	Outside	10:00 – 12:00	13:30 – 17:30	500		X		7 slides
Car Park	Garage	24 hours		405		X		
Medical Service	Ground Floor	24 hours		77			X	Doctor Visit times
Volleyball	Outside					X		1 Court
Beach Volleyball	Beach					X		2 Courts
Basketball Court	Outside					X		1 Court
Tennis Courts	Outside					X		4 Hard courts
Football Pitches	Outside						X	2 x 90m*60m Gras & 1x 45m*38m Artifical Gras

MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	872 person	456 person	Fresh Orange Juice
Breakfast	Villas Restaurant	A'la carte	08:00	10:00	72 person		
Late Breakfast	Main Restaurant	Limited Buffet	10:00	11:00	872 person	456 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	872 person		Service
Dinner	Main Restaurant	Open Buffet	19:00	21:30	872 person	456 person	Service
Child Buffet	Main Restaurant	Open Buffet	19:00	20:00	16 person		International
Midnight Snack	Main Restaurant	Limited Buffet	23:30	00:30	128 person		
Night Snack	Main Restaurant	Limited Buffet	00:30	07:00	128 person		
Snack	Beach Bar	Limited Buffet	12:30	14:30	128 person		
Simit & Poğaç	Café Türk	Self Service	10:00	12:30	132 person	142 person	
Sueno Patisserie	Coffee House	Self Service	11:00	19:00	152 person		
Snack	Villas Restaurant	A'la carte	12:30	14:30	72 person		
Snack & Pizza	Pizza Restaurant	A'la carte	12:30	16:00	128 person		
Food Court	Side Street	Self Service	12:30	16:00			Suschi, Chicken and Fish Tenders, Döner, Meatball, Pita, Nudel, Pastry, Salat, Pita bread, Burger, Sandwiches, baking potatoes, French Fries, Milc Desserts, Ice creme, Ethnic food
Food & Beverages	Room Service	A'la carte	24 hours				Extra Charge

Note: Some food courts may close earlier in Side Street.

A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
Far East	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5.-€
Mexican	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5.-€
Italian	Main Building	A'la carte	19:00	21:00	90 person	-	Service Charge pp. 5.-€
Turkish	Main Building	A'la carte	19:00	21:00	120 person	-	Service Charge pp. 5.-€
Fish	Villas Restaurant	A'la carte	19:00	21:00	40 person	90 person	Service Charge pp. 5.-€
Barbeque	Beach Bar	A'la carte	19:00	21:00	-	100 person	Service Charge pp. 5.-€

Note: A la Carte Restaurants are with Reservation / 1 x time per stay in each Restaurants (depending on availability). Reservation is possible only for one Restaurant in each time. 0-4 Kids for Free. Barbeque opening times (Date) 15.06.-15.09.

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	08:00	00:00	450 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Palm Bar	Lobby	16:00	08:00	70 person	X		Local and some Import alcoholic/nonalcoholic drinks
Coffee House	Lobby	09:30	00:00	152 person	X		Hot drinks
Bowling Bar	Ground Floor	16:00	00:00	30 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Disco	Ground Floor	00:00	03:00	200 person	X		Local and some Import alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	X		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	21:00	10 person	X		Local nonalcoholic and hot drinks
Meydan Pool Bar	Pool side	09:30	00:00	60 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Beach Bar	Beach	10:00	19:00		X		Local and some Import alcoholic/nonalcoholic and hot drinks
Pier Bar (from 10 May)	Pier	09:30-21:00	19:00-00:00	50 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Hamak Bar	Villas	09:30	22:00	48 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Luna Bar	Amusement Park	20:00	00:00		X		Beer and nonalcoholic drinks
Planet Beach Club	Beach	09:00-22:30	18:00-00:00	12 Pavillon		X	Local and some Import alcoholic/nonalcoholic and hot drinks

Local / import drinks and nonalcoholic drinks: Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Vermouth & Tequila sorts, Irish Cream Liqueur, Cin, Vodka, Rum , Cognac, Whisky. Some import drinks are served at certain bars.

MINIBAR

Bier (4 box)	Cola Light (1 bottle)	Sprite (1 bottle)	Soda (1 bottle)	Cola (1 bottle)	Fanta (1 bottle)	Water (1 bottle)	
--------------	-----------------------	-------------------	-----------------	-----------------	------------------	------------------	--

Note: The contents of the minibar is checked daily.

MEETING ROOMS

Name	m ²	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050
Çınar 1	400	6,5 m	400	300	80	300	200	550
Çınar 2	450	6,5 m	600	400	150	400	300	600
Çınar 3	450	6,5 m	600	400	150	400	300	600
Sedir	145	4	180	120	60	120	100	180
Ardıç	106	4	150	60	50	70	60	150

Name	m ²	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail
Ladin	1.200	4	1.400	1.000	200	1.250	900	1.500
Göknar	80	4	100	50	40	50	50	100
Meşe	94	4	110	70	40	50	50	120
Yeşilçam	60	4	70	30	20	30	30	70
Business Center	75	4	X	X	X	X	X	X
Foyer (Lobby)	1.000	4						

SWIMMING POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Activity Pool	Outside	909	1,40 cm	X	X				
Relax Pool	Outside	334	1,40 cm	X	X				
Cave Pool	Outside	275	1,40 cm	X	X				
Terrace Pool	Outside	275	1,40 cm	X	X				
Terrace Pool – 1	Outside	305	1,40 cm	X	X				
Child Pool	Outside	104	35 cm	X	X				3 slides
Baby Pool	Outside	20	35 cm	X	X				1 slide
Villas Pool	Outside	2.660	1,40 cm	X	X				
Villas Pool – 1	Outside	681	1,40 cm	X	X				
Villas Child Pool	Outside	51	35 cm	X	X				
Indoor Pool	SPA Center	373	1,40 cm	X		X			
Indoor Child Pool	SPA Center	23	35 cm	X		X			
Aquapark	Outside	567	1,20 cm	X	X				7 slides

SPA & WELLNESS

225 m ² Indoor Pool	30 m ² Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
2 Changing Rooms	2 Relax Area			
Free of Charge	Turkish Bath	Sauna	Steam Bath	Changing Rooms
	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
Extra Charge	Turkish Bath	Sauna	Steam Bath	Adventure Shower
	VIP Section	Vitamin Bar	Massage & Body-Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

SPORTS & ACTIVITIES

Free of Charge	Animation	Sport Tournaments	Mountain bike Tours	Water Gymnastic	Boccia	Dart
	Beach Games	Tennis Equipment	Nordic walking Tours	Water Volleyball	Step	Pilates
	Pool Games	Tennis Courts	Cafe Games	Waterball	Aerobic	Stretching
	Olympic Games (1 x Week)	Tennis Lessons (off 4 pers)	Fitness Center	Beach Volleyball	Basketball	Lollipop Kids Club
	Shooting (Air-gun)	Archery	Mini Football	Mini Golf	Table Tennis	Shuffleboard
Extra Charge	Motorized Water Sports (local providers)	Private Tennis Lesson	Electronic Games			
	2 Football Fields	Tennis & Football Lighting				

LOLLIPOP KIDS CLUB

<ul style="list-style-type: none"> *04-12 Age Kids Club *13-16 Age Teenage Club *Kids Cinema *Aktivity Room (Painting) *Playground *Mini Disco *Baby Trolley (Rent a Car Extra Charge) *Lollipop Kids Club Service hours can change according to the season. 	
--	--

PAVILLONS & BEACH

<p>Pavillon (Planet Beach Club)</p> <ul style="list-style-type: none"> *12 Pavillon Units *Working hours 09:00 – 18:00 *Service is available by reservation from Guest Relation. *Hotel Staff will be glad to provide Vip food and beverage service. 	<p>Beach</p> <ul style="list-style-type: none"> *Working hours Life Guard 09:00 – 19:00 *Distance to hotel is 0 meter. *Shallow and fine Sandy Beach *260 meter length private Beach *WC, shower, changing rooms *Beach towels , beach umbrellas and sun beds are free of charge *Pier size of 1.600 m²
---	--

ENTERTAINMENT

Free of Charge	Pool Games	Beach Games	Night Shows	Concerts (some Months)	Live Music	Open Air Disco
	Dance groups	Acrobatic Shows	Concept Party's	Evening Entertainment	Daily Tournaments	Olympic Games
Extra Charge	Entertainment Center	7D Cinema	Billard	Bowling (4 Line)	Rodeo	Internet Cafe
	Play Station	Table Football	Electronic Games	Atari Games	Amusement Park	Carousel
	Ferris wheel	Mini Roller Coaster	Auto Scooter	Mini Go – Cart	Discovery	

AQUAPARK

Free of Charge	Bugi Bugi (80 m)	Hillside (30 m)	Phantom Sari (30 m)	Three Carpet (30 m)	
	Pipe (26 m)	Kamikaze (70 m)	Phantom Mavi (30 m)		

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Amex, Visa, Eurocard, Mastercard
Late Check Out	X			X	If available; % 50 of the Rack Rate will be charged
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				8 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Shops	X			X	Textile, Leather, Souvenir, Jewellery, Silver, Market, Sueno Shop, Photo Shop, Hairdresser, Rent a Car

All activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.