

ROYAL TAJ MAHAL

Side/Antalya

'Ultra All Inclusive'

Fact sheet

2019 Summer

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PRESENTATION

Royal Taj Mahal, which is a member of the Stone Group, is located on an area of 40.000 sqm and was opened in 15th of June 2015. It is at a distance of 5 km to Side city centrum, 10 km to Manavgat city centrum, 48 km to Antalya International Airport.

Royal Taj Mahal is a distinguished and unique holiday center with its peaceful atmosphere, beautiful territory, private golden beach touching blue water of Mediterranean Sea, pool area of 2170,80 m², children pools and scenic beauties surrounded by date trees which make it's guests to live comfort and rest as they are at their homes.

It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.

The Mini Club, which is consisted of playground, swimming pools with slides and funfair, provides a comfortable holiday for the families with children.

In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.

Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.



LOCATION

Name of the Hotel Royal Taj Mahal

Opening year 2015

Category 5 Stars Hotel

Capacity 450 Rooms

Address Evrenseki Mevkii-Side

Antalya / Türkiye

Distance to Airport 48 km

Distance to Manavgat center 10 km

Distance to Side center 5 km

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Season 12 Month

Location Evrenseki Coastline -Side on 40.000 sqm area with

specially designed landscape

Board Ultra All Inclusive

C/Out & C/in C / Out 12:00 and C / In 14:00

Late C/Out Depends on possibility and requires supplementary charge

Credit Cards Visa, Mastercard

Number of lifts 9 lifts for guests

Number of floor 6 floor

Pets are not allowed

ROOM INFORMATION

Total 450 rooms:

- 351 Superior Standard Rooms
- 5 Handicapped Rooms
- 26 Junior Suite

Family rooms

- Family Room with connection door
- 20 Duplex Family Room
- 38 Taj Mahal Family Room

All rooms are with balcony, carpeted floor, electronic door key card, couch or armchair, kettle with tea and coffee setup, minibar, satellite TV, direct dial phone, special bath set-up, hair dryer, WC, bathroom, telephone in bathroom, central aircondition (depends on weather conditions, hourly) and electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes are on request (extra charge). All rooms are non-smoking.

Superior Standard Room is 52 m² in size, designed with modern decoration. With sea view, side sea view and land

view. There are shower-WC available in the rooms. Min. capacity is 2 and max. capacity is

3+1 pax.

Superior Standard Room

(Handicapped Room)

is 52 m² and have land view. There are shower-WC available in the rooms Min. capacity is

1 pax and max. capacity is 2 pax.

Junior Suite is 85 m² in size, consists a bedroom and a living room. In bed room, there is bathroom with

Jacuzzi and WC. Min. capacity is 2 pax and max. Capacity is 2+1 pax. All junior suite

rooms have sea view.

Family Room with Connection Door

is 77 m² in size, consists of two bed rooms. Parent's bedroom consists of a double bed, bathroom with shower and WC, other bedroom consists of twin bed. There is connection door between two rooms and the rooms are interconnected without hallway. With sea view

and land view. Min. capacity is 2+2 pax and max. capacity is 4 pax.

Duplex Family Room is 70 m² in size and two floored. Parent's bedroom is on 1st floor with a double bed and

other bedroom is on 2nd floor with twin bed. There are bathrooms with shower and WC in each room. Parent's room has a door. With sea view and land view. Min. capacity is 2+2

pax and max. capacity is 4 pax.

Taj Mahal Family Room is 77 m² in size, consists of two bedrooms and hallway. Parent's room is equipped with a

double bed and a bathroom with Jacuzzi-Bath and WC, other bed room is equipped with twin bed, and a bathroom with shower and WC. Rooms are interconnected by hallway. With sea view, side sea view and land view. Sales ROH. Min. capacity is 2+2 pax. And max. capacity is

4 pax.

We serve the honeymoon couples with special room decoration, bathrobe, slippers, rich Honeymoon Concept

bath set-up, Nuts, Fruit and Dessert Plate also and champagne to room on arrival. Next

morning after arrival we serve breakfast the room.

We serve guests who have a birthday a symbolic birthday cake and wine to the room. Birthday Concept

Anniversary Concept We serve guests with special room decoration, symbolic cake with heart shape and wine

to the room.

FOOD INFORMATION

RESTAURANTS

Taj Mahal Main Restaurant Serves as open buffet for breakfast, lunch and dinner. Our

main restaurant offers national and international flavours. It consists of indoor area including a separate place for

children and open air terrace.

Patiserie You can try the delicious cake between 16:00-24:00.

Agonda Snack Restaurant Invites you to the lunch during the day time with its

snack a la carte lunch, salad and fruit bar and rich

varieties of snack.

Amphi Food Corner Invites you to lunch during the day time with its snack a

la carte lunch, salad and fruit bar and rich varieties of

snack. (between 12:30-15:00)

Is at service between the hours 10:00-11:00 for the guests Bistro

who missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage throughout the night between 24:00-07:00.

A LA CARTE RESTAURANTS*

Gusto Della Notte (Italian) Restaurant Distinguished varieties of Italian cuisine, magnificent sea and

garden views offer our guests an unforgettable romantic evening.

Agra (Mexican & Indian) Restaurant Offers the elegant varieties of Mexican and Indian cuisine. You

should try the traditional cuisine of the Mexican and India.

La Filika (Fish) Restaurant Fresh Mediterranean fishes and seafood of our seas, with our rich

range of drinks colour to your chats with a different venue.

^{*} A'la carte restaurants are extra charge (per person service fee)

^{*} According to the dress code being applied in our hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the

^{*} A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

BEVERAGE INFORMATION

BARS

Lobby Bar You can sip our varieties of local and international drinks and

cocktails at the Lobby Bar with its spacious sitting areas and hours of service between 10:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings. Lobby Bar is at your service with live music on some days of the week.

Pool Bar You will spend pleasant time enjoying the drinks within Ultra All

Inc. concept between the hours 10:00-24:00.

Agonda Beach Bar Feeling the warm sea breeze of the Mediterranean, you can

dream away into the blue while sipping your drinks on the beach.

At your service between the hours 10:00-18:00.

Agonda Snack Bar You can spend pleasant moments with special snack options and

tasty dishes between 12:30-15:00.

Aqua Bar While having fun in Aqua park, you can enjoy our soft and hot

drinks. At your service between the hours 10:00-17:30

Amphi Bar You can enjoy all kinds of drinks while watching our animation

shows. At your service between the hours 10:00-21:30.

Hum & Tum Night Club Bar

At your service between the hours 24:00- 02:30 with latest

music and the rich bar menu at warm Mediterranean nights.

Notte Bar On the -1 floor near the game center our bar is at your disposal

within 24 hours with it's ultra all-inclusive concept. Also within rich

fee import drinks are served.

^{*}Beverages with alcohol are not served to children under 18 years old

SWIMMING POOLS

Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.

OUTDOOR SWIMMING POOL

For those who want to experience the utmost pool pleasure, the biggest pools of the area are intended for our guest. Enjoy the warm summer months in our outdoor pool which is controlled and maintenanced in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.

❖ Big Pool	889 sqm in size, 140 cm in depth
❖ Semi-Olympic Poll	312,5 sqm in size, 140cm in depth
❖ Relax Pool	69,29 sam in size, 140 cm in depth
❖ Water Slide Pools (3 total)	250 sqm in size, 110 cm in depth

CHILDREN POOL

Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.

**	Children Water Slide Pool	250 sqm in size, 80 cm in depth
**	Children Aquapark Fun Pool	200 sqm in size, 40 cm in depth
*	Outdoor Children Pool	200 sqm in size, 40 cm in depth

INDOOR SWIMMING POOL

Our indoor pool, which is heated for the guests that want to enjoy the pool during the winter, is 140 cm in depth and 460 sqm in size. A children pool, which is 35 cm in depth and 10 sqm in size, is part of the indoor pool. There is also a Jacuzzi, which is 100 cm in depth and 10 sqm in size, located in our indoor pool area. From 01.11-31.03 available (seasonal).

STONE SPORT COMPLEX

The Stone Sport Complex where can be found backside of Stone AVM is ideal for both keeping fit and staying vigorous. The Complex consists of 5 tennis courts (ground: quartz sand with artificial turf), basketball, volleyball, outdoor fitness, chess, badminton and football pitch.

ENTERTAINMENT PROGRAM

Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World

Daytime Animation

- **❖***Morning Gymnastic*
- **❖** BBP Gymnastic
- Dancing Courses
- Mind Games
- ❖ Step Aerobic
- Stretching
- * Table Tennis
- **❖** Boccia
- ❖ Beach Volleyball
- **❖** *Water GYM (in pool)*
- **❖** Water Polo
- Pool Games
- Dart
- **❖** Air Gun

Evening Entertainment Program

- ❖ Professional dance shows
- Musical shows
- * Turkish night
- **❖** *Professional evening shows*
- Interactive games

Activities After Show

- ❖ Live music (3 days a week)
- Disco consept days (Pirate party, White party...)

MINI CLUB

Mini Club

is for children aged 04 - 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.

Daytime Activities

- ***** *Face painting*
- ***** *Table games*
- ❖ Boccia
- Handworks and hobby works
- T-shirt painting (chargeable)
- Slide racing
- Mini Football
- ❖ Mini Basketball
- Water GYM
- Pool games
- **❖** *Water polo*

Evening Activities

Mini Disco

Concept Days

- Indiana day
- **❖** *Pirate day*
- ❖ Pizza day
- ***** Cake day
- Water games day
- **❖** *Sandcastle day*
- **❖** *Athleticism day*

SPA & WELLNESS

Wellness & Spa Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.

Wellness and SPA services

Free:

- ❖ Turkish Bath (Under 16 years old children are not allowed)
- ❖ Sauna (Under 16 years old children are not allowed)
- ❖ Steam Bath (Under 16 years old children are not allowed)
- ❖ Jacuzzi (near the indoor pool, only in winter season)
- Relaxation rooms

Charge:

- Massage and Peeling
- Skin care
- **❖** Body care
- Doctor & Nurse

MEETING ROOMS

Technical Equipment

- Projector
- Projector screen
- Projector audio system
- Wired microphone
- Wireless microphone
- Lectern microphone
- Overhead projector
- Head set
- Flipchart
- Board pen
- File and pen

The Sales Office will provide you detailed information about paid and free services.

Hall sizes and capacity details

	Breite	Lange	M2	Höhe	Bankett Layout	Klassen Layout	Thaether Layout	U Layout	I Layout
Mumbai	20	30	650	2,8 m	400	300	700	100	65x3

<u>ULTRA ALL INCLUSIVE CONCEPT</u> INCLUDED FACILITIES (FREE OF CHARGE)

Food & Beverages

- ❖ Open Buffet; breakfast, late breakfast, lunch, dinner
- Midnight Buffet
- Diet Buffet
- Children Buffet
- ❖ Themed Buffet in some days of the week
- ❖ Snack restaurant in certain hours of the day
- ❖ Local and Import drinks (Between the hours of opening and closing times of the bars)
- ❖ Local and some import drinks with or without alcohol at lunch and dinner
- * Patisserie serves at certain times of the day.
- ❖ Open Ice cream is served during the dinner.
- Turkish corner offers rich and very tasty snacks .(Pancake varieties, varieties of börek, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)
- On the food units by the Amphitheater, pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.

<u>Room</u>

- Electronic safe
- ❖ Daily room cleaning
- Daily towel change
- ❖ Bed-sheet change every 3 days
- ❖ Satellite TV broadcasting
- ❖ *Minibar is refilled every day.(beer,soft drinks and water)*
- * Tea & Coffee facilities
- Slippers

Sports and activities

- * Tennis courts day time usage in the Stone Sport Komplex.
- Table tennis
- ❖ Beach volleyball (depending on weather conditions)
- ❖ Fitness center (Under 16 years old children are not allowed)
- Sauna (Under 16 years old children are not allowed)
- ❖ Turkish bath (Under 16 years old children are not allowed)
- Dart
- **❖** Aerobics
- ❖ Aqua park
- Lunapark
- **❖** *Water gymnastics*

Entertainment

- Daily animation activities
- ❖ *Night animation shows*
- ❖ Live music (specific days in a week)

Children activities

- **❖** *Mini Club*(4-12)
- Mini Disco
- Children playground
- ❖ Aqua park and Lunapark

Others

- * Free or chargeable Wi-Fi connection on the lobby area, general area and in the rooms (with own PC). Hight-speed Internet with charge(with own PC).
 - Sun umbrellas, Lounge
- ❖ Beach and pool towels (first towel change is free, second change is chargeable in the same day).

<u>ULTRA ALL INCLUSIVE CONCEPT</u> <u>NOT INCLUDED FACILITIES (EXTRA CHARGE)</u>

Food & Beverage

- ❖ All fresh squeezed juices
- Import champagnes
- * Room service
- ❖ All local and import bottle drinks
- ❖ Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO)
- Special production local or import wines
- **♦** A la Carte restaurants

Sports and activities

- * Tennis court flood lighting (with reservation)
- ❖ Tennis rackets and balls
- Tennis courses
- **❖** *All kind of water sports*

Others services and activities

- Baby-sitting (with reservation)
- Hair dresser
- Shopping Center
- Massage & Peeling
- Beauty Center and care units
- Doctor and nurse services
- Dry cleaning and Laundry services
- Car rental
- Photoshop
- Billiards and game room
- Internet Cafe
- * Telephone, Fax
- Special cakes and flower orders
- * Bathrobe
- ❖ Pillow menu
- Hight-speed Internet with charge(with own PC).

2019 SUMMER ULTRA ALL INCLUSIVE CONCEPT

Food

**	Breakfast	07:00 - 10:00	Main Restaurant	-2. Floor
*	Late Breakfast	10:00-11:00	Bistro	-1. Floor
*	Lunch	<i>13:00 – 14:30</i>	Main Restaurant	-2. Floor
*	Children Buffet	<i>18:30 – 19:00</i>	Main Restaurant	-2. Floor
**	Dinner	<i>19:00 – 21:30</i>	Main Restaurant	-2. Floor
*	Night snacks	<i>24:00 – 07:00</i>	Bistro	-1 Floor
**	Patisserie	16.00 - 24:00	Bistro	-1Floor

Snack Corners

*	Agonda Snack Rest.	12:30 – 15:00	Snack	On the beach
*	Turkish Corner	11:00 - 16:00	Snack	Pool area
*	Aqua Snack	12:30 - 15:00	Snack	Aqua park
*	Döner Sandwich	<i>12:00 – 14:00</i>	Snack	Pool area
*	Pizza	<i>12:00 – 14:00</i>	Snack	Pool area
*	Baked Potatoes	<i>14:00 – 16:00</i>	Snack	Pool area
*	Coffee&Cake	<i>16:00 – 17:00</i>	Snack	Pool area
*	Ice Cream	<i>14:00 – 16:00</i>	Snack	Pool area
*	Fruit	<i>12:00 – 14:00</i>	Fruit	Pool area
*	Waffle	<i>16:00 – 17:00</i>	Snack	Pool area

A la Carte Restaurants

*	Agra	19:00 – 21:30	Mexican-India Restaurant
*	Gusto Della Notte	19:00 – 21:30	Italian Restaurant
*	La Filika	<i>19:00 – 21:30</i>	Fish Restaurant

Beverages

**	Amphi Bar*	10:00-21:30	Amphitheatre
*	Aqua Bar*	10:00-17:00	Aquapark
*	Agonda Beach Bar*	10:00 – 18:00	On the beach
.	Lobby Bar	10:00 - 24:00	Lobby floor
*	Pool Bar*	10:00-24:00	Pool area
*	Notte Bar	24 hours	-1 floor
*	Hum Tum Night Club	24:00 - 02:30	-1 floor

^{*} Serves depending on weather conditions.

<u>2019 SUMMER</u> LUNAPARK&AQUAPARK

AQUAPARK (Opening-closing hours) 10.00 - 12.00 / 14.00 - 16.00)

Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.

For adults (Children less than 10 years old can use with a written permission of parents)

*	1. Water Slide	Lenght: 32,28 mt.	Height: 9,00 mt.
*	2. Water Slide	Lenght : 54,68 mt.	Height: 9,00 mt.
*	3. Water Slide	Lenght: 67,23 mt.	Height: 9,00 mt.
*	4. Water Slide	Lenght: 68,16 mt.	Height: 7,50 mt.
*	5. Water Slide	Lenght: 31,04 mt.	Height: 12,50 mt.
*	6. Water Slide	Lenght: 103,55 mt.	Height: 11,00 mt.
*	7. Water Slide ''Space Holl''	Lenght: 81 mt.	Height: 12,60 mt.
*	8. Water Slide ''Wave slide''	Lenght: 36 mt.	Height: 10 mt.

For children (Children less than 15 years old can use)

Water slides for children: 3 pieces

*	1. Water Slide	Lenght: 23,49 mt.	Height : 7,50 mt.
*	2. Water Slide	Lenght: 10,56 mt.	Height: 7,50 mt.
*	3. Water Slide	Lenght: 10,66 mt.	Height: 12,5 mt.

<u>LUNAPARK (19.00 – 21.30)</u>

Opening and closing hours can be changed in the season. The Lunapark can be closed due to weather conditions.

For adults (Children less than 7 years old can use with a written permission of parents)

*	Ferris Wheel	Max. Capacity:	48 pax
*	Gondola	Max. Capacity:	24 pax
*	Auto Collision/Dodgems	Max. Capacity:	16 pax
*	Discovery	Max. Capacity:	8 pax

For children

*	Swing	Max. Capacity:	19 pax
*	Caterpillar	Max. Capacity:	6 pax
*	Trampoline**	Max. Capacity:	4 pax

^{**} Can be used by children older than 3 years old and not heavier than 60 kg.

^{*} Aquapark and Lunapark open dependent on weather conditions.

^{*} Aquapark and Lunapark are available for Royal Dragon Hotel and Royal Taj Mahal guests.

CONCEPT AND PRINCIPLES

- 1. Beverages are served in glass in all of our restaurants and bars. Bottles services are not available.
- 2. All beverages are served to tables by F & B service staff.
- 3. Service staff is allowed not to serve beverages to the guests who may harm himself, other guests or environment after consumption of some beverages.
- 4. 12 Years old and older import drinks and champagnes, VSOP, XO and other import cognacs, cigars and other import wines are not in Ultra All Inclusive Concept.
- 5. There are Kettle, Tea and coffe setup in the rooms.
- 6. There are water, soft drinks and beer in the minibars. All the beverages are fulfilled everyday without charge.
- 7. A la carte restaurants are available only with reservation two days in advance and with service charge.
- 8. Room Service is chargeable.
- 9. Fresh squeezed juices are chargeable.
- 10. Beverages with alcohol are not served to children under 18 years old.
- 11. Pets are not allowed.
- 12. Activities, places and hours of entertainment and opening and closing hours and places of the restaurants and bars can be changed due to weather conditions.
- 13. Hotel can not be held responsible for mistakes due to publication of travel agencies such as catalog and introductory documents which are pressed before taking approval of the hotel.
- 14. Complimentary and extra services may be altered during the season dependent on the supply of some import and local goods.
- 15. Free & Charged facilities can be changed by hotel management due to operation and circumstances of providing.
- 16. Use of iron, waterpipe and similar things in the room is forbidden. Any damage caused by using personal devices will be charged to the guest.
- 17. According to the Turkish Republic Government's 1-10 articles of law number 4207 which is indicated 'damage prevention and control of tobacco products', smoking in closed areas(rooms, lobby, restaurant etc.) are restricted from the date on 19.07.2008.
- 18. There are wristbands provided by reception for guest safety and also in order to use the hotel facilities.

AWARDS

<u>2018</u>

- **❖** Tripadvisor Certificate of Excellence
- * Blue Flag The International Award for Beaches

<u>2017</u>

- ❖ Tui Top Quality
- Blue Flag The International Award for Beaches
- Holidaycheck Guest Review Award
- ❖ Booking.com Guest Review Award

<u> 2016</u>

- ❖ ISO 22000:2005 Food Safety Management Systems
- * Blue Flag The International Award for Beaches
- Holidaycheck Guest Review Award

<u> 2015</u>

❖ ISO 22000:2005 Food Safety Management Systems