

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Contact Information			
Opening Date	2007	Concept	Ultra All Inclusive
Category	5 Star	Address	Karaburun Mevkii – Okurcalar Beldesi
Investor	Sirkeci İplik Teks A.Ş.	City – Country	Alanya – Antalya / TÜRKİYE
Season	Spring, Summer, Autumn	Phone	+ 90 242 527 55 10
Total area	40.000 m ²	Fax	+ 90 242 527 55 20 / 21
E-Mail	info@mukarnashotel.com	Web Address	www.mukarnashotel.com
Sale & Marketing	sales@mukarnashotel.com	Reservation	reservation@mukarnashotel.com

Location and Transportation	
To Antalya Airport	90 km – Approximetly 60 minutes
To Gazipaşa Airport	60 km - Approximetly 45 minutes
To Antalya City Center	100 km
To Alanya City Center	35 km
To Manavgat City Center	25 km
Nearest District	1 km - Okurcalar district
Transportation Options	Taxi, Bus, VIP Transfer, Priavte Shuttle Services, Free of charge bus service for some flight companies
Beach location and Lenght	By the sea, 200 meters long, Beach for hotel Guestes use only, pier

Other Information about The Facility	
Building Type	Main Building
Number of Floors	5 Floor
Number of Elevators	6 Elevators
Accepted Card Types	Visa , Mastercard
Policies for Pets	Domestical animals or pets not allowed within the facility
Spoken Languages	English, German, Russian, Turkish
Other Activities and information	Large and spacious Garden, Out-door swimingpool, indoor swimingpool, SPA Center, Shops, Bars, Main Restaurant, A'la Carte Restaurant, Snack Restarant, Bowling, billiards, Arcade Games, Mini Club, Children's play ground, Aquapark for adults and children, Night Shows, Day animation events, Mini Corusel, Tennis Court, Mini Golf, Pier, Private Beach, Pavilion, Indoor – outdoor Otopark

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Other Services and Shopping Facilities			
Busniess Corner	Textile Shop	Market	Barber Shop
Shoe Shop	Jewellery	Leather Wors	Wifi
Laundry services	Hediyelik Eşya	Rent a Car	Doctor & Nurse
Baby carriage	Soulveniers	Wheeled cahir	Flower Order

Ultra All Inclusive Food & Bewarage Concept
Soft drinks at mini bar
Daily cooked cookies, biscuits and cakes
Varied food services other than restaruant service hours
Local & Some import alcoholic & none alcoholic bewarages
Themed Main restaurant nights
Ala Carte restaurant

Food Services					
Location	Capacity	Meal	Hour	Service	Content
Main Restaurant	1000 Pax	Breakfast	07:00 - 10:00	Buffet	Special tasetts and wide breakfast variety
		Late Breakfast	10:00 - 11:00	Limited Buffet	Breakfast variety
		Lunch	12:30 - 14:30	Buffet	International content
		Dinner	19:00 - 21:00	Buffet	International content and Themed nights
		Evening Supper	23:30 - 00:30	Buffet	Light food meals and soup
Snack Restaurant	200 pax	Lunch	12:30 - 15:30	Buffet	Grilled meat, Fast Food, Salad variety, Soup, Desert, Fruit variety
Amfi Patisserie	120 Pax	10:00 - 18:00	Rotative Service	Gözleme	
				Ice-Cream	
				Fruit Service	
				Baked potato Service	
Beach Bar	300 Pax	10:00 - 18:00	Rotative Service	Toast	
				Waffle with souses	
				Hotdog	
Patisserie	200 Pax	10:00 - 17:00	Buffet	Biscuit and Cakes	

- Food Content at Amfi Patisserie and Beach bar are rotative. Hours for each service pre declared by the hotel managment.
- Dress code for dinner is trousers for man.

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Bewarage Services				
<i>Location</i>	<i>Not</i>	<i>Meal</i>	<i>Hour</i>	<i>Content</i>
Main Restaurant	Servis Bar	Breakfast	07:00 - 10:00	Nonalcoholic soft bewerages and hot bewerages
		Late Breakfast	10:00 - 11:00	Nonalcoholic soft bewerages and hot bewerages
		Lunch	12:30 - 14:30	Alcholic and nonalcholic bewrages
		Dinner	19:00 - 21:00	Alcholic and nonalcholic bewrages
		Eveninig Supper	23:30 - 00:30	Nonalcoholic soft bewerages and hot bewerages
Snack Restaurant	Servis Bar		12:30 - 15:30	Alcholic and nonalcholic bewrages
Amfi Patisserie	Servis Bar		10:00 - 18:00	Nonalcoholic soft bewerages and hot bewerages
Beach Bar	Bar		10:00 - 18:00	Alcholic and nonalcholic bewrages
Lobby Bar	Bar		10:00 - 23:30	Alcholic and nonalcholic bewrages
Havuz Bar	Bar		10:00 - 24:00	Alcholic and nonalcholic bewrages
Disco Bar	Bar		24:00 - 02:00	Alcholic and nonalcholic bewrages
Vitamin Bar	Bar		10:00 - 19:00	Nonalcoholic soft bewerages and hot bewerages
Game Bar	Bar		24 Saat	Alcholic and nonalcholic bewrages

- Alcoholic and nonalcoholic beverages are given within concept.

A'la Carte Restaurants			
<i>Restaurant</i>	<i>Menü Sayısı</i>	<i>Saat</i>	<i>İçerik</i>
Hashi A'la Carte	40 Pax	19:00 - 21:00	Far East Cousine
Vaspiano A'la Carte	40 Pax	19:00 - 21:00	Italian Cousine
Fish Barbarossa A'la Carte	40 Pax	19:00 - 21:00	Sea Food Cousine

- Guests have to make reservation for A'la Carte Restaurants
- Prices for A'la Carte Restaurant will be charged for per person. Children older than 6 years will be charged as full price
- Per person prices can be changed during season period.

General Information;

- Full concept starts from 1.05.2016 to 15.10.2016 with all facilities and services.
- Outdoor services will be open according to weather conditions and season facts.
- Opening date for pier is no later than 01.05.2016. Closing date for pier no earlier than 15.10.2016. Weather conditions may effect pier opening dates.
- Otel management reserves the right for changing dates, hours or location for services and outdoor facilities due to weather conditions.

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Entertainment and Activities

Free of Charge	Live Music Professional Night Shows Concerts Water Gymnastics Pool Games Archery Dart Basketball	Beach Volley Aqua Tennis court and Equipment Mini Football Board games (Cards, Blackgamon) Mini Golf Table Tennis Squash	For Kids; Face painting and Activities Playground Mini Disco 2-6 and 7-12 years old kids pool Water slides Sleeping Room
	Paid	Bowling Arcade Games Billard	Night time Tennis lights Tennis lessons coaching For kids, Baby carriage

Swimmingpools

	For Kids	Heated	Fresh Water	Garden	Depth	M2
Main pool			X	X		
WaterSlides Pool			X	X		
Mini Club Pool	X		X	X		
Indoor swiminpool		X	X			
Indoor jakuzi-pool		X	X			
Indoor kid's pool	X	X	X			

General Service Procedures;

<i>Free of Charge Services</i>	<i>Paid Services</i>
Main restaurant have mini buffet and kids playground	24 hours room services
High chair can be found at restaurants for babies	SPA Center massage packages
Minibar	Laundry Services
Turkish bath, Sauna, Steam Room	Arcade Games
Fitness center	Health Care Services
Wifi at general areas and rooms	WI-FI high speed
Safe box	Baby sitter
Alcoholic and nonalcoholic bewrages, soft drinks, hot drinks	Telephone
Otopark	Fresh Juices
Babay carraiges(limited by number)	
Wi-FI ussage	

MINI CLUB

Playground	Activity room	Coursel	Ferris Wheel
Kids Swminnig pool	Kid's Buffet	Swing	Mini Golf
Aqua Park	Arcade	Trampoline	Game Room
Baby Carriage	Baby sitter	Animation Staff for kids	Mini Disco

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



ANIMATION PROGRAM			
Beach Volley	Pool Contests	Zumba	Air-Gun
Dart	Water Aerobic	Gymnastic	Dans Lessons
Bocha	Night Shows	Tournements	Live Shows

Accomodation			
Total Room Number	424 Rooms	Room Types	<ul style="list-style-type: none"> * Standart Room * Large Standart Room * Junior Suit * Family Room with bunkbed, with 2 separete rooms * Family Room with 2 separete rooms, normal beds * Handicapped Room * Executive Suit
Total Bed Number	1116 Beds		

Room Types & Information

Standart Room;

- **Room View ;**
 - Land view (Max 2+2 or 3+1 accomodation)
 - Side Sea View (Max 3 person accomodation)
 - Sea View (Max 3 person accomodation)
- **Location at The Building ;** Each floor has standart rooms with different view
- **Room Space ;** 26 – 28 m2
- **Room Design ;** Consists of 1 balcony 1 room and 1 bathroom. It is suitable for min 1 – max 3 people. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, haridryer, Safety Box, Central Air Conditoner, Direct telephone line.

Not: Economic or Promo room typs have same feature as standart room. It is 24 M2 wide and can be accomodated by 2 people maximum.

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Large Standart Room

- **Room View** ; Side Sea View
- **Location at the Building** ; There are 2 of them at each floor
- **Room Space** ; 28 - 32 m²
- **Room Design** ; Consists of 1 balcony 1 room and 1 bathroom. It is suitable for min 3+1 – max 2+2 people. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, hairdryer, Safety Box, Central Air Conditioner, Direct telephone line.

Junior Suit Oda;

- **Room View** ; Directly Sea View
- **Location at the Building** ; There are 6 of them at each floor except 1st floor.
- **Room Space** ; 36 m²
- **Room Design** ; Consists of 1 balcony 1 room and 1 bathroom. It is suitable for min 1 – max 3 people. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, hairdryer, Safety Box, Central Air Conditioner, Direct telephone line.

Family room with Bunkbed ;

- **Room View**
 - Land View
 - Sea View
- **Location at the Building** ; There are 15 of them at different floors and sides.
- **Room Space** ; 38 - 43 m²
- **Room Design** ; Consists of 2 rooms, 1 bathroom and 1 balcony. 1 room is for kids which has bunkbed. The room is suitable for in 2 people max 2+2/2+3. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, hairdryer, Safety Box, Central Air Conditioner, Direct telephone line kettle with tea and coffee. 3rd or 4th adult can not accommodate.

Family Room ;

- **Room View**
 - Land View
 - Sea View
- **Location at the Building** ; They are located at different floors and locations.
- **Room Space** ; 45 – 50 m²
- **Room Design** ; Consists of 2 rooms, 1 bathroom and 1 balcony. The room is suitable for min 2 people max 2+2/2+3. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, hairdryer, Safety Box, Central Air Conditioner, Direct telephone line, kettle with tea and coffee.

Executive Suit Oda;

- **Room View** ; Sea View
- **Location at the Building** ; There are 2 of them at each floor except 1st floor.
- **Room Space** ; 65 - 80 m²
- **Room Design** ; The room consists of 2 rooms, 1 living room, 1 regular bathroom, 1 bathroom with jacuzzi and 1 large balcony. The room has minibar, LCD TV, carpet floor, Satalite channels, Wi-Fi Connection, bathtub, vanity mirror, hairdryer, Safety Box, Central Air Conditioner, Direct telephone line, kettle with tea and coffee.

***** There are 4 handicapped rooms.**

**2016 FACILITY INFORMATION
AND
SERVICE DETAILS**



Special Days Concept Services

<i>Honeymoon Concept Services</i>	
Fresh Flowers to the room	Breakfast Service to room (Only 1 time, requires reservation)
Special decoration with colorful papers	Upon arrival wine and fresh fruit treat at room
Free of charge Al'la Cart Restaurant	Special Discount at Spa Center and Welness
VIP Flower Bucket Set up	1 Day pavillion reservation

*** Al'la Carte Restaurant can be used once for free of charge.

<i>Aniversary Concept Services</i>	
Free of charge Al'la Cart Restaurant	Upon arrival wine and fresh fruit treat at room
Special decoration with colorful papers	Special Discount at Spa Center and Welness

*** Al'la Carte Restaurant can be used once for free of charge.

<i>Birthday Concept Services</i>	
Birthday Cake	Specail Mukarnas Present
Celeberation with Animation & Guest Relation Team	Birthday Special Photo

** Birthday cake is for 2 people

<i>Repeat Guest Services</i>	
Upon arrival wine and fresh fruit treat at room	Quick Check in
Room Upgrade (if posible)	Special welcome by Guest Relation

** Service can be changed upon arrival time.