

SUNRISE Romance Resort -Grand Select- AI Minimum Requirements Formula Winter 2018-2019

Resorts Name	SUNRISE Romance Resort -Grand Select- (Adults Only)
Added Values	All Inclusive Service starts upon arrival at the resort until pick-up from the resort
Beverages	<p>All beverages: hot, cold, local alcoholic and non-alcoholic (<i>Special selection of some local wines, imported wines, sparkling wines and international alcoholic beverages, chargeable</i>)</p> <p>Minimum one outlet open 24/7 (Sun Ray Lobby Bar) (Between 06:00 am to 10:00 am non-alcoholic beverages only, Soft and Hot drinks (coffee, tea and hot chocolate) and water available 24/7 (free of charge).</p>
<p>Breakfast 07:00 – 10:30</p> <p>Late breakfast 10:30 – 11:00 (free of charge)</p> <p>Early continental breakfast</p>	<p>Breakfast includes coffee, tea and packed / canned juice, seasonal freshly squeezed juices.</p> <ul style="list-style-type: none"> • Heliodoro International Buffet Restaurant • Heliodoro International Buffet Restaurant • Available upon request (free of charge)
Royal Breakfast	<ul style="list-style-type: none"> • Heliodoro International Buffet Restaurant (<i>Royal Breakfast is valid only for Royal Club Members</i>)
Lunch 12:30 – 14:30	<ul style="list-style-type: none"> • Heliodoro International Buffet Restaurant
Dinner 18:30 – 22:00	<ul style="list-style-type: none"> • Heliodoro International Buffet Restaurant • Oishi Chinese Restaurant (à la carte, free of charge) • Manohar Indian Restaurant (à la carte, free of charge) • Basilico Italian Restaurant (à la carte, free of charge) • Layaly Lebanese Restaurant (à la carte, free of charge) • Felucca Seafood Restaurant (à la carte, chargeable) • Nasaya Restaurant & Lounge (à la carte, chargeable) • Roots Diet & Light Concept (in à la carte Restaurants - serving 5 different diets: Vegetarian, Vegan, Gluten-, Lactose Free & Low Fat dishes free of charge, upon request) <p>Dinner at à la carte / themed restaurants upon prior reservation and as per availability – unlimited</p>

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	Christmas and New Year Gala Dinner with upgrade buffet of the Buffet (El Sol and Arabian Night's) restaurants & a-la-carte restaurant and special entertainment (to be defined later). 6th of January Special Dinner (compulsory for East Market) – with an upgrade of the buffet and special entertainment
Late Dinner 00:00 - 01:00	<ul style="list-style-type: none"> available on daily basis in Heliodoro International Buffet Restaurant
Snacks 12:00 – 17:00	<ul style="list-style-type: none"> Landscape Bar Pool Bar <p>Ice-cream included (ice cream served on the beach separate with fruit sticks)</p>
Tea Time 15:00 – 17:00	<ul style="list-style-type: none"> Landscape Bar
Midnight snacks 22:30 – 01:00	<ul style="list-style-type: none"> Heliodoro International Buffet Restaurant
Lunch Bags	Breakfast and Lunch Bags available upon request from the tour leader for excursions, minimum 24 hours in advance
Pool & Beach Bars 10:00 – 17:00	<ul style="list-style-type: none"> Pool Bar SUNRISE Pool Bar Beach Bar
Shisha 17:00 – 24:00	Shisha service (chargeable) <ul style="list-style-type: none"> Landscape Bar area
Minibar	Filled upon arrival and refilled each 4th day with a selection of soft drinks (min. 6 cans– e.g. 2 Cola/Pepsi, 2 Fanta/Mirinda, 2 Sprite/7up) Daily 1 small bottle of water per person – complimentary in the room; Other items (chargeable)
Tea & Coffee Facilities	Tea & coffee making facilities complimentary in the room Fruits and cookies / pastries upon arrival complimentary in the room

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Spa & Wellness	Spa credit voucher and Beauty Centre credit voucher ((Age:16+) with prior reservation, non-transferable) Sauna, and Steam Bath only are free of charge with prior reservation; Whirlpool chargeable Gym (free of charge) (Age:16+) (free of charge outdoor sauna, Jacuzzi and Gym) Personal Trainer with special programs available (chargeable)
Sports & Activities	<ul style="list-style-type: none"> • Darts • Billiard • Board Games • Boccia/French ball • Table Tennis • Diving Center and Aqua Center (against charge) • Snorkelling, boats trips, yachts and glass boats, scuba diving (chargeable) • Introduction trial dive free • Body & Soul Sports (eg. Yoga, and mediation)
Entertainment	<ul style="list-style-type: none"> • Live music • Weekly fruit festivals & nationality gathering nights
Wi-Fi service	Wi-Fi Connection throughout the resort, (free of charge) including rooms
Other Services	<ul style="list-style-type: none"> • Clinic, 24/7 (chargeable) • Laundry & dry cleaning service (chargeable) • Room Service 24 Hours (chargeable) • ATM machine (with exchange possibility) • Gift / souvenir & Jewellery shops (chargeable) • Express Check-In/Out • Beauty Salon/Hairdresser • 24/7 Front Desk • Concierge • Multilingual staff • Guest Service Center • Limousine service (chargeable) • Free Parking • Luggage Room • Elevator (in Main Building)
Comments	Use of Bracelet

Quality Manager

General Manager

Director of Sales & Marketing