



## **CORONAVIRUS PROTECTION POLICIES OF INFINITY BY YELKEN KUŞADASI**

**Dear Partners,**

In this period when we were stand apart from our guests, our preparations continues especially after the pandemic. We would like to share the innovations and changes we made for you and also for our guests. Our guests will be welcome to the hotel by our staff with a thermometer at the entrance , and c / in procedures will be carried out with social distance rules. Guests will be get an information card about what are the Covid-19 policy involves in our hotel, they will be able to find the contents of the policies about Covid-19 in our hotel and also can find the mobile numbers to be reached in case of emergency.

**Your safety and health , will be the safety and health all of us.**

**We thank all our guests for their care and attention ...**

### **OVERALL**

- We will be pleased to serve you in our completely renovated hotel, which is located on a 15000 m2 area with a private landscape near by the sea.
- You can enjoy the sun and sea on our sandy beach and sunbathing platform which is 3600 squaremeter, within all social distance and pandemic rules.
- We decreased our capacity in order to create a healthier environment and to maintain social distances, we will be pleased to welcome you in our disinfected rooms and general areas.
- From the hotel entrance, our disinfectant dispenser can be easily reached in all our public areas.

### **ROOMS**

- In order to ensure that our guests have a healthy stay, our rooms have been disinfected with ULV disinfect machine. After each checked out, our rooms are cleaned , disinfected and hold for 12 hours before presented to our new guests.
- Our rooms which are renovated as an Aegean concept with an unique view, will be individually organized and more attentive in accordance with hygiene rules and prevent to Covid-19.
- Our kettle set up are detailed disinfected on daily cleanings and served with cardboard cups in the rooms because of personalized service.



### **ACTIVITY – PUBLIC AREAS**

- In order to provide our guests more isolated and healthy holiday, We redecorate our public areas according to social distance rules.
- We have repositioned our sun loungers , so our guests can relax within the social distance in our 3600 m2 sunbathing area.

### **POOLS - AQUAPARK**

- We will maintain daily checks with trained personel in our pools.
- Daily pool water analysis follow-up and recorded for ensure for our pools healthy.

### **FOOD AND BEVERAGE SERVICES**

- Our restaurants and bar employees, who already completed pandemic trainings , will serve our delicious foods and drinks, which prepared in accordance with social distance rules and hygienic.
- We have rearranged the seatings in public areas ,our bars and restaurants, which will serve with limited capacity, in order to provide you with higher quality, faster, more isolated service.
- We will enforce social distance rules in all public areas and effectuate areas determined with appropriate lanes, waiting points, and ensure that you have a healthy holiday.
- From the entrance of our food and beverage areas, our guests can be reach easily hand disinfectants.
- We actualized our arrangements in our buffets and our service will continue with hygiene rules.

### **OTHER**

- In order to provide a safer holiday for our guests, we periodically provide trainings on pandemic and Covid-19 to all our employees.
- The social distance policy and hygiene policy will continue to be a part of our lives in order to feel you safer.
- In our production areas and food hygiene, we get necessary certificates and carry out inspections more frequently.
  - We will make our products “known in origin, easily questionable” by getting the products which we use as much as possible from local suppliers.
- We will get the body temperature who come to our hotel at the entrance .
- We will check/in our disinfected rooms new guests that have been checked out and

keep empty for at least 12 hours or more.

- We will disinfect all our open, closed public areas weekly and periodically with trained personnel.
- There will be hand sanitizers in all restaurant and bar entrances and also in our public areas.
- Health club is open for 7/24 and we also prepare our quarantine room in order to emergency.

### **STAFF**

- All our employees temperature registered before start working.
- Food service in accordance with hygienic rules in staff cafeteria.
- In employee areas also we keep on social distance rules.
- It is mandatory for all our staff in all areas.
- We increase clothes for the employees.
- We provide all our staff disinfectant dispenser all over the employee areas.
- Hygiene and covid-19 trainings are done.