



**Long Beach Resort**  
**Hurghada**

We Care 

 **Long Beach Management  
welcomes your return to us**

# ACCOMMODATION STEPS

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- **Disinfection of vehicles at the point of the outer gate**
- **Leave all baggage outside the hotel entrance until sterilized on arrival and before departure**
- **Fill in the housing form with mono pens**
- **Observe the safe social distances specified on the lobby floor to ensure your and the safety of the team**
- **All guests will have their temperatures measured at each time**
- **Please inform the reception team upon check in ,if there are people suffering from chronic diseases to follow up through the hotel doctor**
- **According to the instructions of the Ministry of Tourism, please note that the capacity of the room will not exceed two adults and two children only for the family room**
- **For the sake of your safety in case you need any help, we are happy to serve you through the front office team at No (0)**



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# FOOD & BEVERAGE PROCEDURES

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- Leave a distance between dining tables no less than 2 meters between each table and one meter between each person and the other in the table
- Clean and sterilize all cutlery according to the specifications approved by the Ministry of Health
- Please keep in mind that families with a maximum of 6 chairs on the large table
- Replaced open buffet service and provide pre-defined menus (set menu system)
- Serving breakfast & dinner at main restaurant during specific times for each room
- Serving lunch at beach restaurant and water games area restaurant on a fixed times
- Please check meal times upon check-in from reception according to room number
- You can check barcode at restaurant entrance to reviews Menu
- The temperatures will be measured at the entrance to the restaurant for all guests
- Bars at public areas serving drinks from 10 am to 5 pm
- Aqua lounge Bar serving deinks from 10 am to 12 am
- According to the instructions of the Ministry of Health, recreational activities are prohibited and hookahs are prohibited



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# BEACH & POOL RECREATION PROCEDURES

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- **Follow the instructions on all public areas and swimming pools**
- **Swimming pools are disinfected and sterilized regularly with concentration chlorine specified by WHO**
- **Commitment to safe distances and maintaining the principle of social distance while enjoying the beaches**
- **Legal distance between each sun bed at least one and a half meters according to the instructions of the Ministry of Health**
- **Sun beds and areas surrounding swimming pools were cleared during the day and after the operation**
- **Towels used for swimming pools have been placed in the rooms, and please report if you want to change them**
- **swimming towels have been placed in the rooms, and please report if you want to change them**
- **According to the Ministry's instructions, all team sports activities are banned on the beaches**



  
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# HOUSEKEEPING & LAUNDRY SERVICE

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- **All rooms were sterilized before staying ,comprehensive sterilization according to the standards of the Ministry of Health**
- **All rooms after departure get closed for 48 hours without analgesia, and we take sterilization and disinfection procedures**
- **The occupied rooms get sterilized on a daily basis after arrangement with guests**
- **Rooms linen changing upon request**
- **In case of requesting any room service, we recommend contacting the public relations team for guests at (0)**
- **According to the instructions of the Ministry of Health, all laundry will be washed under specified temperatures & chemicals**
- **Recommended that there are no more than two adults and two Childs for families per room, according to the instructions of the Ministry of Health Safety**



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# GENERAL PROCEDURES

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- Jacuzzi, sauna, steam and massage sessions will be banned for your safety
- Prohibition of entry of any visitors from outside the hotel
- According to the instructions of the Egyptian Ministry of Health, it is prohibited to hold any parties or gatherings at the hotel
- All kinds of night entertainment activity is banned at the hotel
- Elevators are prohibited except in cases of necessity
  
- Purge the corridors on a daily basis and all the different surfaces, furniture and furnishings in the public areas
- Clean and sanitize public baths every day
- Providing hand sanitizer in all areas of the hotel
- The entire team is trained to maintain the principle of social spacing and daily disinfection and sterilization



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# PREVENTIVE AND MEDICAL MEASURES

**In accordance with the controls and standards established by the Ministry of Health and the World Health Organization, to prevent the spread of infection**

- Please consider washing hands continuously throughout the day at a rate of once every two hours
- For all guests, temperatures will be measured daily and before meals
- Special cases for people with chronic diseases will be followed up by Hotel Doctor
- In the event of a positive situation appearing in the hotel, the immediate notification will be made to the Ministry of Health and Population and the application of the process of complete isolation in the specialized hospitals of the Ministry, according to the case and according to the instructions of the Ministry
- In the case of reserving a case accompanying the positive case, a dedicated place away from the hotel guests has been provided for 14 days of complete isolation
- Providing a trained team for isolation cases
- In case of isolation for the cases accompanying the hotel, the customer will be held accountable for the costs of the stay



**STOP**  
virus

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Distinguished guests ▶  
The Hotel Management wishes you a happy ▶  
stay and a safe holiday

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