

OUR DEAR GUESTS

Welcome to **Drita Hotel!**

Thank you very much for choosing us for your vacation. Our team will be at your service to make your holiday a comfortable and memorable one. Below you will find detailed information about our all-inclusive services.

Please, contact our front office for any requests or problem that may arise during your stay.

Check-in

Our check-in hour is 14:00. In accordance with the room availability we would be pleased to assign your room prior to our standard check-in time. However, if we are unable to offer your room due to high occupancy we would be pleased to host you in our lobby until your room is ready.

Check-out

On your check-out day your room needs to be vacated and the room key needs to be returned to the front office by 12:00. Your room key will not work beyond 12:00.

Our guests who like to have a late check-out are kindly requested to inform the front office at least one day prior to their original check-out. In accordance with the room availability we would be happy to extend your check-out till 16:00. Late check-out fee is 20 € per room.

If you like to extend your stay at Drita Hotel we would be happy to assist you. Such requests need to be conveyed to the front office personnel as early as possible so that we can make the necessary arrangements. Such extensions are subject to room availability and will be priced at our standard published room prices.

All extra expenses incurred during your stay with us will be entered into your room bill. Your extra spendings are payable at your check-out. If needed, front office can provide you with a listing of your extra expenses.

If your check-out is prior to the breakfast hours you can request a lunch box. Please, inform the front office about your lunch box needs at least 24 hours prior to your check-out.

Main Restaurant

As part of our all-inclusive services open buffet meal services are offered at our Main Restaurant where you will find the restaurant bar, providing alcoholic and non-alcoholic beverages, show kitchen and open buffet hot and cold dishes.

We ask of our guests not to take out any food or beverage offered at our main restaurant. We also ask our guests not to fill plastic bottles from beverage fountains at the restaurant.

When the hotel occupancy is below 20% the size of our open buffet will be scaled down without any reduction in the quality of our offerings.

A la Carte Restaurants

***Köşk Restaurants**

***Kule Restaurants**

Our a la carte restaurants are the ideal places for an unforgettable night with your loved ones or for a large group gathering.

At our a la carte restaurants you can sample from a rich selection of cuisines. You can check out the a la carte menu at the reception, at the entrance to the restaurant or at the hotel entrance. The a la carte restaurants are not part of the all-inclusive hotel services. Pricing information can be found in the a la carte menu.

The schedule of our a la carte restaurants are determined based on the hotel occupancy and demand. Please, contact the front office to find out more about the a la carte restaurant. Your a la carte restaurant reservation needs to be made at the front office a day prior to your dinner.

Room Amenities

All our guest rooms feature the following amenities:

- LCD TV
- Satellite television channels
- Minibar
- Shower
- Balcony
- RFID door locks
- Split A/C
- Hair drier
- Safe box

Room Service

Our room service is available 24 hours. A room service menu can be found in your room information booklet. Please, call the reception to place your orders. The room service is not part of our all-inclusive service. The pricing for this service can be found in the room service menu.

Safe Box

All guest rooms feature a safe box for our guests' valuables and important documents. You can obtain information about how to use your safe box from the front office. Daily safe box use is 2 €.

Our hotel is not responsible for any lost or stolen items that are not kept in the safe box.

Minibar

Each room is equipped with a minibar fridge for our guests' convenience. By default minibar in each room is empty. Our guests can request their minibar to be filled up at the front office. The list of products is available at the front office. The contents of minibars is checked on a daily basis and restocked if needed.

The minibar use is not part of our all-inclusive services. A price listing for the minibar contents can be found in the room booklet. Independent of their use all items loaded into a minibar are charged to the associated room. Your entire minibar use is payable at the check-out.

Housekeeping

All guest rooms are cleaned on a daily basis.

Your sheets are changed every couple days.

Please, leave those towels you like to be changed on your bed. If you like to keep using your towel you can hang it behind the rest room door. To reduce our carbon footprint and impact on the nature we ask our guests to be thoughtful about their towel change requests.

White towels at your rooms are not for pool or beach use. Please, do not take them out of your room. If a towel is found to be missing during daily room cleaning services a 10 € lost fee will be charged to the room.

If you need beach towels you can obtain them from the spa reception. The beach towels are provided free of charge. If lost, the replacement fee per beach towel is 10 €.

Electricity and Water Use

As an extension of our desire to reduce our impact on the nature our guest rooms are equipped with systems that help optimize electricity and water use.

To activate electric outlets and the A/C in your room you need to insert your room key into the energy saver slot located right next to your room door. The A/C in your room will only operate if the balcony door is shot. The minibar fridges are an exception and work at all times.

In case of lost or damaged room key the room is charged €10.00.

Flushes in our restrooms feature a two stage mechanism. You can select small or large flush and therefore control the water usage.

Internet and the Wireless Network

A free of charge wireless Internet access(limited) is available in the guest rooms and the general area. The password for this wireless network can be found in the guest information bulletin at the front office.

Telephone

To call outside the hotel from your room first dial -9- and wait for the signal. Next, you can dial the number as usual. Your phone calls will be charged to your room. The minute rate for domestic calls is €1.00 and for international calls is €2.00.

To call another guest room simply dial the room number you like to reach. To call the reception dial -0-.

You can also use the phone booth at the reception. A card phone is available for your use. Pay cards can be purchased from the outlet market at the lobby.

Kindergarden

Happiness of our young guests is very important for us. *Drita Hotel Kindergarden* is the perfect place where kids can meet their peers and play in a safe and colorful environment.

Kindergarden activities are managed by a member of our entertainment team. The hours of our kindergarden is published in the daily entertainment schedule.

The kindergarden is part of our all-inclusive service offering.

The Beach and the Pool

Long chairs and umbrellas at our beach and the outdoor pool are provided at no charge for our guests.

We ask our guests to be considerate of the others and not occupy long chairs with personal items. Our service personnel will collect any personal items left on long chairs prior to 8am or for long periods. You can find your belongings at the reception.

Everyday starting at 18:00 our pool undergoes daily cleaning. Certain chemicals are used in this process. The use of the pool during this time is not recommended.

You can enjoy your time at the beach while sampling delicious snacks. Beverages, gozleme and lunch buffet offerings at our beach shack are part of our all-inclusive service.

Meeting Room

Serving gatherings of various kinds our meeting room can seat 100 guests. A private bar is available at our meeting room to serve beverages and snacks to our meeting participants. Meeting equipments such as projector, sounds system, etc. are available for use.

Hotel Hours

Check-in : 14:00

Check-out : 12:00

Restaurant Hours

07:00 – 09:30 Breakfast

09:30 – 10:00 Late Breakfast

12:30 – 14:00 Lunch

11:00 – 16:00 Gözleme (at the beach)

12:00 – 16:00 Beach Shack (at the beach)

16:00 – 17:00 Coffee/Tea and Patisserie

19:00 – 21:00 Dinner

23:30 – 24:00 Midnight Soup and Sandwiches

Köşk Restaurant (A la Carte Restaurant)

19:00 – 23:00

Kule Restoran (A la Carte Restaurant)

21:00 – 00:00

Bars

08:00 – 21:00 Main Restaurant Bar

10:00 – 00:00 Pool Bar

10:00 – 18:00 Beach Bar

10:00 – 00:00 Lobby Bar

21:00 – 00:00 Kule Bar

All-inclusive

10:00 – 24:00 All Domestic Hot and cold Beverages (except Turkish Coffee, Cappuccino, Espresso)

Activities

10:00 – 22:00 Spa and Turkish Bath

10:15 Morning Exercise

10:30 Beach Volleyball

11:00 Dart

11:30 Water Exercise

12:00 Pool Games

14:30 Air Gun

15:00 Dart

16:00	Beach Volleybal
17:00	Step
21:00	Mini Disco
21:30	Night Show
21:30 – 00:00	Outdoor cinema (Kule Restaurant)
19:00 – 23:00	Turkish night (Once in a week, Turkish folk dance, belly dances, extended buffet)

Services Outside the All-Inclusive Offerings

- Turkish Coffee, Espresso, Cappuccino
- Fresh Fruit Juices
- Various of Smootie
- Types of Milkshake
- Special coffe types (Irish Coffee etc.)
- Telephone Calls
- Minibar
- Ice Cream
- Champain and Special Wines
- Laundry and Press
- All Beverages and Food after 24:00
- Room Service
- All Beverages at the Disco (independent of the hour)
- Safe box
- Arcade Games
- Babysitting
- Tennis Court Lighting and Racket Rental
- All Imported Drinks
- Cocktails that use Imported Drinks
- Alanya – Mahmutlar Bus
- Massages
- Mud Bath
- Using Sauna(except the certain time)
- Steam Bath
- Faster Internet Acces
- Beach parties
- Childminder
- Alanya Disco Tours
- Upgrade the room conditions
- Doctor Visits
- A la Carte Restaurant Use

Rules and Regulations

- To prevent bugs at your rooms we request our guests not to bring any food into their rooms.
- We ask our guests not to have wet clothing and swimsuits in general use areas, such as the restaurant and the lobby.
- It is prohibited to occupy long chairs at the beach and the pool using personal items without actually using the long chair.
- The white towels in your rooms are not for pool and beach use.
- It is dangerous to hang on, climb on or jump from the side bars at the pool.
- It is prohibited and dangerous to use any flammable product in the guest rooms.
- Please, do not take our minibar contents. If you do not want to use the minibar please ask the front office to empty out your minibar.
- It is prohibited to fill plastic bottles from beverage fountains at the hotel.
- We request our guests not to use the pool right after application of sunblock cream.

- Diving, making loud noises, use of inflated beds and splashing water is prohibited at the indoor pool as it is being used by various spa treatment activities.

Drita Hotel

- Renovated in 2011
- Single block of 6 floors
- 199 rooms, 398 beds
- 100 rooms have Taurus Mountain view, 99 rooms have Mediterranean view
- 1 outdoor and 1 indoor pool is available. Indoor pool is heated.
- The beach is 50 m wide and accessible through a private tunnel

Transportation

Located on the D.400 highway our hotel is easily accessible. Some of the major public transportation spots are as follows:

- Antalya International Airport: 139km
- Gazipaşa International Airport: 29km
- Alanya Bus Terminal: 14km.

Hotel Amenities

- TV Room
- Wireless Internet network (at the lobby and outdoor pool)
- Kindergarten
- Market
- Gift shop
- Photography studio
- Spa
- Leather Shop

Spa Center

- Turkish Bath (free of charge)
- Finnish Sauna (extra of charge except the certain time)
- Steam Room
- Heated Indoor Pool
- 7 Massage Rooms
- Hair Dresser

Beach

- Blue Flag certified
- Accessible through a private underpass and ramp for disabled individuals
- Beach shack offering beverages and snacks
- Beach volleyball field
- Change cabin
- Showers
- Rest rooms

Entertainment Activities

In May-September period our entertainment team offers full animation where we organize Turkish Night and/or Beach Party once a week. In April and October our team offers soft animation. Some

of the entertainment activities are listed below:

- Table Tennis
- Dart
- Air Gun
- Beach Volleyball
- Morning Exercise
- Disco Tours
- Mini Disco
- Beach Parties