



SUMMER - 2017

“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

GENERAL HOTEL INFORMATION / ULTIMATE ALL INCLUSIVE CONCEPT

Name : **CRYSTAL WATER WORLD HOTEL**
Class : **5 *******
Address : Belek-Boğazkent Mevkii Serik/Antalya
Telephone : + 90 242 777 0 777
Fax : + 90 242 777 0 799
E-mail : info@crystalhotels.com.tr
Http : www.crystalhotels.com.tr
Investor : Galeri Kristal Turizm Pazarlama ve Ticaret Anonim Şirketi
CEO : Umman ÇETİNBAS
Sales & Marketing Director : Özcan ŞİRİN
Facility Area : 42.000m² ; 22.000 m² Hotel Area, 20.000 m² Hotel Garden
Opening Date : 2013
Hotel Building : 5 Floors of 9 Blocks and 3 Floors of 4 Blocks

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed to the beach of Belek-Boğazkent and is located at only 40 km away from Antalya International Airport, and at 50 km away from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 500m length and 100m width as well as a variety of pools and aquapark. An area of 42.000 m², whereby 22.000 m² consists of hotel buildings and, the guests will find nine buildings of five floors each and four buildings of three floors public area with a total capacity of 882 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish fresh fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours.

There is fully equipped SPA health and beauty center (skin and body treatment), with Bali type massage units, special jet showers and relaxation beds with Jacuzzi in the SPA, special Jacuzzi and open massage sections in the SPA .

All our rooms are non-smoking, comfortably decorated and designed for a superb holiday stay. Room amenities: laminate floor and ceramic floor, balcony, key-card system, central air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless- Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and shower, 220 volt electricity supply. Handicapped rooms are available.

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Head Office: Galeri Kristal, Havaalanı yolu, Serik Cad. No:371, 07230, Antalya/Türkiye

Tel: + 90 242 340 60 50 (pbx) Fax: + 90 242 340 53 36 www.crystalhotels.com.tr E-mail: info@crystalhotels.com.tr

TOTAL ROOM CAPACITY: 882

TOTAL BED CAPACITY: 1916

Standard Rooms:

There are 454 units (8 units handicapped rooms).

Maximum capacity : 2+1 pax
Room size : 27 m²

All our rooms have balcony or terrace. Room amenities: laminate floor, key-card system, central air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless- Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and shower, 220 volt electricity supply . 8 units handicapped landview rooms are available.

Standart Terrace Rooms:

150 Standart Terrace Rooms

Maximum capacity : 2+1 pax
Room size : 23 m²

All our rooms have a side sea view or land view, 1 bathroom (with shower) and all standard room amenities are available.

Superior Rooms:

16 Superior Rooms

Maximum capacity : 2 pax
Room size : 23 m²

All our rooms have a front sea view , 1 bathroom (with shower), only 1 french bed and all standard room amenities are available. Equipments in order to make tea and coffee.

VIP Honeymoon Rooms:

4 VIP Honeymoon Rooms

Maximum capacity : 2 pax
Room size : 23 m²

All our rooms have a french bed, front sea view, with wide balcony and terrace, chaise longue in terrace, Jacuzzi, all standard room amenities as well as bathrobes are available. Equipments in order to make tea and coffee.

Family Rooms:

139 Family Rooms

Maximum capacity : 2+2 pax
Room size : 33 m²

2 rooms and 1 French 2 single bed, 1 bathroom (with shower) and all standard room amenities are available.



Family Rooms with Bunk Bed:

5 Family Rooms

Maximum capacity : 3+2 pax
Room size : 33 m²

2 rooms and 1 French 1 single bed and 1 bunk bed. 1 bathroom (with shower) and all standard room amenities are available.

Connection Rooms:

55 Connection Rooms

Maximum capacity : 3 + 1 pax
Room size : 54 m²

1 French Bed and 2 single bed, 2 bathroom (with shower) and all standard room amenities are available.

Suite Rooms:

4 Suite Rooms

Maximum capacity : 2 pax
Room size : 50 m²

1 French Bed ,1 bedroom and 1 living room , wide balcony and terrace, chaise longue in terrace, Jacuzzi, all standard room amenities as well as bathrobes are available. Equipments in

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| <u>Salon</u> | <u>Ebat</u> <u>m</u> | <u>Yükseklik</u> <u>m</u> | <u>Alan</u> <u>m²</u> | <u>Tiyatro</u> | <u>Sınıf</u> | <u>U Düzen</u> | <u>Banket</u> <u>Gala</u> | <u>Kokteyl</u> |
|--------------|-------------------------|------------------------------|-------------------------------------|----------------|--------------|----------------|------------------------------|----------------|
| Salon A | 17,1 * 47,90 | 3,70 | 814 | 750 | 500 | 140 | 640 | 800 |
| Cinema | | 3.70 | 70 | 49 | | | | |

order to make tea and coffee.

MEETING: It has all the necessary technical equipments, 750 persons capacity arranged in cinema form / 500 persons capacity in classroom form, and it has 814 m² saloon area.

SWIMMING POOLS:

| <u>AQUAPARK</u> | <u>OUTDOOR</u> | <u>INDOOR/ HEATED</u> | <u>FRESH WATER</u> | <u>IN THE GARDEN</u> | <u>CHILDREN POOL</u> | <u>DEPTH</u> | <u>M²</u> |
|------------------|----------------|---------------------------|------------------------|--------------------------|--------------------------|--------------|----------------------|
| AQUAPARK | x | | X | x | | 140 cm | 800 |
| CHILDREN POOL | x | | X | x | x | 40 cm | 350 |
| BABY POOL | x | | X | x | x | 20 cm | 50 |
| ANFI POOL | x | | X | x | | 140 cm | 1800 |
| INDOOR POOL | | x | X | | | 140 cm | 165 |

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| | | | | | | | |
|------------------|--|---|---|--|---|-------|----|
| CHILDREN POOL | | x | X | | x | 40 cm | 20 |
|------------------|--|---|---|--|---|-------|----|

AQUAPARK, (10.00-12.00/14.30-17.00)

Our Aquapark is at your service with 7 different slides. Slides types are; Red King Cobra, Black Hole, Space Boat, Freefall, Flying Boats, Multi Slide, Rafting Slide. Besides, there is also aquapark and special slides for children.

OTHER INFORMATIONS:

For our children (4-12 year of age) there is a Mini Club. The indoor pool will not be heated between the dates of 01.April and 31 October.

| OTHER ACTIVITIES | |
|--|--|
| Charged | Free of Charge |
| SPA center Hairdresser Shopping center Massage / Peeling Doctor Laundry Internet Corner Game Center | Turkish bath Sauna / Steam Room / Shock shower Indoor pool / Jacuzzi Car park Safe (suitable to put the notebooks) Chaise lounge, mattress and sun-shades on the beach and pool Beach towel (with towel-card and against deposit) Wireless internet connection – in the rooms and indoor areas internet is free |

| FOOD AND BEVERAGE | |
|--|---|
| Charged | Free of Charge |
| Room service A' la carte Restaurants (Dragon, Caretta and Steak House) | ALL BARS A' la Carte Restaurants (1x per stay) (Anatolia, Al Dente and Latino) Mini bar (soft drinks/checked and refilled daily) |

| SPORTS | |
|--|---|
| Charged | Free of Charge |
| Billiards Bowling Video games Table football Illumination for the tennis courts Tennis racket / Tennis ball Jet ski / Banana / Parasailing Canoe / Pedalos Surf (with license) Golf | Tennis court Basketball field Beach volley Fitness hall Table tennis Water Ball/Aquarobic Darts Mini golf/Cinema |

| THE MEASUREMENTS THAT WE APPLY IN OUR HOTEL AGAINST THE GLOBAL WARMING |
|--|
| <ul style="list-style-type: none"> • Sun energy usage • Natural Gas usage • Garbage decomposing • Usage of Recycling Materials • Energy Savers in the rooms |

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- Lightening equipments with energy savings and sensors
- Sensor usage for the water saving

- Tennis Courts (with reservation in day time, hard floor)
- No pets allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed indoor areas.
- Pool should be entered into only with bikinis.
- Restaurant should go to the appropriate clothing.

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“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”
MEAL SERVICE HOURS AND THEIR UNITS

| HOURS | FOOD | AREA |
|---------------|---|--|
| 07.00 – 10.00 | BREAKFAST, BUFFET | - CRYSTAL RESTAURANT |
| 10.00 – 11.00 | LATE BREAKFAST, CONTINENTAL | - CRYSTAL RESTAURANT TERAS |
| 12.00 – 17.00 | SNACK SERVICE, (FAST FOOD) | - AQUA SNACK RESTAURANT |
| 12.00 – 18.00 | PANCAKE | - CARETTA BEACH BAR |
| 12.00 – 16.00 | PANCAKE | - AQUA SNACK RESTAURANT |
| 12.00 – 16.00 | SNACK SERVICE, PIZZA COOKED IN STONE OVEN | - CARETTA SNACK RESTAURANT |
| 12.30 – 14.30 | LUNCH, BUFFET | - CRYSTAL RESTAURANT |
| 12.00 – 13.00 | LUNCH, CHILD BUFFET | - AQUA CRYSPY RESTAURANT (CHD. BUFFET) |
| 11.00 – 19.00 | PASTRY, CAKE, COOKIES | - CAFE DE PATISSERIE |
| 20.00 – 22.00 | PASTRY, CAKE, COOKIES | - CAFE DE PATISSERIE |
| 14.00 – 18.00 | OPEN ICE CREAM SERVICE | - CAFE DE PATISSERIE |
| 14.00 – 16.00 | OPEN ICE CREAM SERVICE | - CARETTA BEACH BAR |
| 18.30 – 21.30 | DINNER, BUFFET | - CRYSTAL RESTAURANT |
| 18.30 – 20.00 | DINNER, CHILD BUFFET | - CRYSTAL CRYSPY RESTAURANT (CHD. BUFFET) |
| 19.00 – 21.30 | TURKISH CUISINE A' LA CARTE FREE | - ANATOLIA RESTAURANT (RESERVATION) |
| 19.00 – 21.30 | ITALIAN CUISINE A' LA CARTE FREE | - AL DENTE RESTAURANT (RESERVATION) |
| 19.00 – 21.30 | SOUTH AMERICAN CUISINE A' LA CARTE FREE | - LATINO RESTAURANT (RESERVATION) |
| 19.00 – 21.30 | FAR EAST CUISINE A' LA CARTE | - DRAGON RESTAURANT (RES./WITH CHARGE) |
| 19.00 – 21.30 | SEAFOOD CUISINE A' LA CARTE | - CARETTA BEACH RESTAURANT (RES./WITH CHARGE) |
| 19.00 – 21.30 | STEAK HOUSE A' LA CARTE | - MAIN REST. UPSTAIRS TERAS (RES./WITH CHARGE) |
| 01.00 – 07.00 | SOUP | - CAFE DE PATISSERIE |

***ANATOLIA, AL DENTE and LATINO A' LA CARTE RESTAURANTS ARE FREE ONCE PER STAY and WITH ONLY PRE BOOKINGS. SECOND USE ARE WITH CHARGE**

****DRAGON, CARETTA AND STEAK HOUSE A' LA CARTE RESTAURANTS ARE WITH CHARGE and WITH ONLY PRE BOOKINGS.**

| HOURS | BEVERAGE | AREA |
|---------------|------------------------|--|
| 08.00 – 00.00 | LOBBY BAR | LOCAL AND SOME IMPORTED DRINKS |
| 18.00 – 24.00 | TERRACE BAR | LOCAL AND SOME IMPORTED DRINKS |
| 10.00 – 24.00 | ARENA BAR | LOCAL AND SOME IMPORTED DRINKS |
| 10.00 – 24.00 | POOL BAR | LOCAL AND SOME IMPORTED DRINKS |
| 10.00 – 17.00 | AQUA SNACK BAR | SOFT DRINKS & HOT DRINKS |
| 10.00 – 18.00 | COBRA BAR | LOCAL AND SOME IMPORTED DRINKS |
| 10.00 – 18.00 | CARETTA BEACH BAR | LOCAL AND SOME IMPORTED DRINKS |
| 16.00 – 24.00 | IRISH PUB BAR | LOCAL AND SOME IMPORTED DRINKS |
| 18.00 – 23.00 | SUNSET BAR | LOCAL AND SOME IMPORTED DRINKS |
| 18.00 – 24.00 | ATLANTIS BAR | LOCAL AND SOME IMPORTED DRINKS |
| 18.00 – 24.00 | PRESTIGE BAR | LOCAL AND SOME IMPORTED DRINKS |
| 23.00 – 02.00 | H2O DISCO BAR | LOCAL AND SOME IMPORTED DRINKS |
| MINI BAR | SOFT DRINKS | EVERY DAY |
| 24 HOURS | CAFE DE PATISSERIE BAR | HOT DRINKS, LOCAL AND SOME IMPORTED DRINKS |

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| <u>HOURS</u> | <u>ACTIVITIE</u> | <u>AREA</u> |
|---------------|----------------------|------------------|
| 08.00 – 19.00 | STEAM BATH | SPA CENTER |
| 08.00 – 19.00 | TURKISH BATH | SPA CENTER |
| 08.00 – 19.00 | SAUNA | SPA CENTER |
| 08.00 – 19.00 | JACUZZI | SPA CENTER |
| 08.00 – 19.00 | INDOOR SWIMMING POOL | SPA CENTER |
| 08.00 – 19.00 | FITNESS CENTER | DOWNSTAIRS LOBBY |

EXCLUSIVE SERVICES OF THE ULTIMATE ALL INCLUSIVE CONCEPT

| | |
|------------------|--|
| Service | : Telephone, fax, bowling, billiard, video games, room service, internet cafe |
| Sport | : Tennis ball, tennis racket, night illuminations for the tennis court, motorized and non- motorized water sports |
| Wellness | : SPA and beauty center, massage, rubbing |
| Foods | : A' la carte Restaurants (Dragon, Steak House and Caretta Restaurants) |
| Beverages | : Imported champagne, imported wine, luxury class liqueurs, cognac and whisky Freshly squeezed fruit juices Imported drinks between 01:00 and 10:00 o'clock The alcoholic beverages will not be served to the people less than 18 years of age. The alcoholic beverages will not be served as bottles. The alcoholic beverages will not be served during the breakfast. |

In necessary cases the above mentioned activities and service hours can be changed by the Hotel

