

**Dear Partners,
Dear our valuable Guest,**

Our number one priority is the well-being and safety of our guests and team members. To secure just that, we have rigorous procedures and routines in place at our hotel regarding enhanced cleaning, physical distancing and our food and beverage offerings. We look forward seeing you!

The COVID-19 pandemic has required us to raise our demanding standards to an even higher level with new protocols for the current circumstances. To tell our story on how Amarina Hotels & Resorts is elevating cleanliness standards and changing hospitality norms.

New processes for cleaning and hygiene

The below link explaining our Plan, Hygiene Manifest, Protocol, and Outbreak management guide of Amarina Abu Soma Resort, has put in place a multi-pronged approach designed to meet the health and safety challenges presented by COVID-19. Below is an overview of the key components of Amarina Hotels & Resorts Commitment to Cleanliness.

- <https://drive.google.com/drive/folders/1H149HL7K4DeNujrJKiSUaIhcccRMwaiC?fbclid=IwAR0KDTnG6wZ3hzGgvojsKi8SoHeF54zBe0ui1GdU98UmfuAMib4q3EOU150>

Please note, this information is valid until further notice and may be updated.

Our team members are being trained in enhanced cleaning routines, both within personal hygiene and new cleaning routines. We are also following COVID-19 guidelines provided by World Health Organization and the Egyptian Health & Tourism Authorities.

We don't know when the COVID-19 pandemic will be over or when our lives will return to some sort of normalcy. But we want our guests and our associates to know that when the time comes to travel once again, we will be ready to welcome them back to a safe and clean hotel environment.

Until that time, please stay safe and healthy.

Amarina Abu Soma Management Team